



**WE'LL TAKE CARE  
OF ALL THE  
RED TAPE, LEAVING  
YOU FREE TO  
ATTEND TO OTHER  
IMPORTANT BUSINESS**

Because we know that we don't live in a perfect world, we recognise that accidents do happen. That's why Avis developed Fleet Accident Management – a comprehensive accident management service. From the time that the accident occurs until the damage is repaired and the vehicle is returned to you, we'll take care of all the red tape, leaving you free to attend to other important business.

### **Support from A-Z**

Accidents can have serious consequences – but even minor accidents can cause you great inconvenience

- we'll arrange an authorised towing service and provide a replacement vehicle at highly competitive rates
- we'll liaise with your broker, insurance companies and third-party insurance company
- our qualified staff will obtain and analyse repair cost estimates and manage Accident repair forms

- we'll authorise and oversee the repair work ensuring priority service at authorised workshops
- our administrative team will process all claims and settlements including third-party claims and recoveries
- once the vehicle is returned to you, we'll scrutinise the invoices for payment

### **We'll keep you informed**

To assist you to identify trends and manage risks, we'll submit a report on the cause and cost of the accident. Choosing this unique service means we are your eyes and ears. We reduce the time your vehicle is out of use, we eliminate extra workload and most importantly we make sure that your productivity level is not compromised by providing replacement vehicles immediately at a highly competitive rate.

**SABS**  
ISO 9001

**\*Avis Fleet Services is a level 2 (125%)  
B-BBEE Contributor**

[www.avisfleetservices.co.za](http://www.avisfleetservices.co.za)

**Fleet Accident Management  
Toll-Free line: 0800 033 002**

ISO 9001: 2008 and toll-free number not applicable in all regions.  
\* Only relevant in South Africa.



**AVIS** Fleet Services